

Colocation Redefined With Six-Zone Security

| Dedicated Infrastructure |
| Near-Zero Downtime |

CtrlS™ | Asia's Largest
Rated 4 Datacenter
Client Success Story

The Client Profile: **SBI Life**

A leading life insurance company in India - it's a joint venture between SBI and BNP Paribas, incorporated in the year 2000.

- Record growth in FY 2019-20, grossing over ₹300 billion in revenue
- Pan-India presence with over 800 branches

Project Expectations:

Complete colocation support from CtrlS, keeping in line with the similar support and quick response team allocated for SBI, the parent company of SBI Life.

- Under colocation, client requested for a Rated 4 DC infrastructure
- Same had to be customizable as per client specifications

OBJECTIVE The CtrlS Mission Mapping

CtrlS was expected to match service delivery and quick-response to SBI, to be maintained under a different SLA for the client. The specifications included:

- Dedicated colocation space in CtrlS setup
- Uninterrupted power supply to avoid downtime
- Remedy for SPOF architecture

The Crucial Factor



Service Expectations

Having an association with the client's parent company, critical success factor was meeting the same level of expectation of the service delivered.

Solution Highlights

- CtrlS provided a dedicated room with 15-racks with uninterrupted power supply
- Also established six-zone security adhering to compliances
- Ensured removal of Single-Point-Of-Failure in network infrastructure
- Allocated a team ensuring quick & timely support

A concurrently maintainable setup was delivered by CtrlS that reduced operating cost ensuring near-zero downtime.

Benefits Equal Better Outcome

- **Uninterruptible power supply**
Three phased electricity supply.
- **100% network availability - guaranteed**
Carrier-neutral network with 24/7 network availability from all major Telcos in India.
- **Security**
CtrlS' ISO 27,001 and 20,000-1 certifications ensured adherence to security standards.
- **Space and hardware acquisition cost savings**
Caged environment and monitoring allowed complete control under CtrlS DC environment.
- **99.995% uptime**
Co-location service helped improve uptimes with an 'always available' mode.



**CLIENT
SPEAK**

Words Adding
Mileage To
Our Work

“

Thanks to the colocation support by CtrlS, we have experienced 24/7 uptime since operation kick start. We appreciate the extra-mile worth of effort by their capable team in ensuring we deliver the best to our customers. We appreciate their quality service.”

Spokesperson - SBI Life

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